

Confirm-IT2TM Service



Hundreds of thousands of dollars are lost every week in the Service industry due to customer **"No-Shows"** and **"Late Arrivals"**. Over **50%** of all "NO-Shows" occur because they are simply forgotten. **Confirm-IT2** automatically and professionally reminds your customer via their home, business and/or cell phone of their upcoming appointment virtually eliminating "No-Shows". **Confirm-IT2** can even leave a message on an answering machine, send an email and/or a text message!



Key Benefits At-A-Glance

- ✓ Complements Your Existing Scheduling Software
- ✓ Increases Profitability by Eliminating No-Shows
- ✓ Reduces Operating Costs
- ✓ Proactively Contacts Customer With Time-to-Make-an-Appointment Reminder
- ✓ Improves Customer Satisfaction
- ✓ Ability to Cancel Appointments
- ✓ Enhances Business Efficiency & Effectiveness
- ✓ Offers Date/Time, Date/Time Range & Date Only Appointments
- ✓ Contacts Customers With "Outstanding Balance", "Call the Office Now", "Thank You", type Greetings
- ✓ Fantastic Payback Model
- ✓ Simple to Use!



- ▲ Service facilities, repair companies, delivery firms, etc. can cost-effectively provide quick and easy confirmation of appointments
- ▲ **Confirm-IT2** is an easy to use, low-cost **Virtual Assistant**
- ▲ **Confirm-IT2's** other features provide even more functionality enabling optimization of your business resulting in TOTAL customer care satisfaction



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- ▲ **Confirm-IT2** maximizes employee productivity and reduces operating costs because your reminder and confirmation calls are automatically made while your employees' daily functions go uninterrupted.
- ▲ **Confirm-IT2** also allows you to eliminate the cost and labor associated with ineffective post cards often utilized for idle customers and appointment reminders. **Confirm-IT2** truly is your own Virtual Assistant.

Confirm-IT2 will automatically remind your customers of their appointment practically anywhere, anytime.



▲ **Confirm-IT2** offers a functional approach to run your day-to-day business with complete professionalism. Because Confirm-IT2 reduces missed appointments, you'll find an increase in office efficiency while it easily pays for itself in months.

▲ **Confirm-IT2** is compatible with, but not limited to; CSV, ACCESS (MDB/ACCDB) & EXCEL (XLS/XLSX/XLSM/XLSB) database formats and can automatically import appointment information.



CONFIRM-IT2 tech info
 Confirm-IT2 runs on it's own server equipment in the back room while the Confirm-IT2 software runs on a customer provided PC (Windows 2000, XP and Vista). And you can install Confirm-IT2 on as many PC's in your office as you want.

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